



XiFin | EMPOWER AI

SOLUTION BRIEF: **XiFin® EMPOWER AI APPEALS**

Accelerate Appeals, Improve Revenue Recovery, and Reduce Manual Labor

XiFin Empower AI Appeals modernizes the appeals process by coordinating multiple AI capabilities across the appeals lifecycle to prepare complete, payor-aligned appeal packages in just a few minutes. The solution reduces manual effort, improves appeal quality, and allows organizations to scale appeal operations without scaling staff. Imagine recovering revenue from appeals that were never economical to process before.

CUSTOM APPEAL PACKAGES IN LESS THAN 180 SECONDS

- ▶ Payor policy-based or aligned to proprietary appeal logic
- ▶ Claim and denial data automatically pre-populated
- ▶ Supporting documentation assembled and validated
- ▶ Appeal letters tailored by denial and appeal level
- ▶ Governance guardrails with human review control

XiFin Empower AI Appeals can be deployed with XiFin Empower RCM or alongside other RCM solutions, allowing organizations to modernize appeals without disrupting existing revenue cycle platforms.

Appeals are Increasingly Complex and Labor-Intensive

Payor denials continue to increase in volume, complexity, and the need for supporting documentation places mounting pressure on revenue cycle teams to work appeals faster, more consistently, and at greater scale.

Traditional appeals processes are labor-intensive, fragmented across systems, and difficult to standardize, leading to delays, rework, and lost reimbursement. The cost of these traditional appeals are sometimes greater than the value of the revenue needing to be recovered.

A More Structured, Scalable Approach to Appeals

Empower AI Appeals replaces fragmented, manual appeals processes with a coordinated workflow that standardizes strategy, assembles documentation, and prepares submission-ready appeal packages in seconds.

By unifying claim data, appeal logic, and supporting evidence, organizations can move faster, improve consistency, meet submission deadlines, and scale appeals capacity without increasing labor—without sacrificing oversight or flexibility.

Outcomes That Matter

By coordinating multiple AI capabilities into a structured appeals workflow, Empower AI Appeals helps organizations:



Reduce manual labor associated with appeal preparation



Improve appeal consistency and documentation readiness



Accelerate appeal turnaround times



Recover revenue more efficiently



Scale appeals capacity without scaling staff



Execute appeals that previously were not possible

Coordinated AI Across the Appeals Lifecycle

Empower AI Appeals orchestrates multiple AI agents—each focused on a discrete part of the appeals process—into a unified workflow. The the solution supports appeal intake, strategy and planning, payor research or proprietary logic, documentation handling, learning from prior outcomes, and submission preparation within defined governance guardrails. Rather than acting as a single tool, Empower AI Appeals coordinates these capabilities to assist staff end-to-end while keeping humans in control of final decisions.

Flexible Deployment Options

With XiFin Empower RCM

Empower AI Appeals integrates with Empower RCM to access claims, denials, and documentation, supporting a streamlined, end-to-end appeals workflow.

With Other RCM Solutions

For organizations using other RCM platforms, appeals can be initiated using externally sourced claim and denial data—allowing modernization without platform replacement.

Built for Flexibility and Control

Empower AI Appeals is designed to support real-world variability in payor policy and organizational strategy:

- When public payor policies are available, appeals are aligned accordingly
- When policies are unclear or unavailable, organizations can apply their own proprietary appeal strategies
- Built-in validation highlights missing or inconsistent information before submission
- Staff retain oversight of review and submission decisions as appropriate

This balance of automation and control helps organizations improve speed without sacrificing compliance or confidence.

Appeals. Simply Smarter.

Empower AI Appeals standardizes and accelerates appeals by unifying strategy, documentation, and submission into a single coordinated workflow.

Why XiFin? Built on Trusted Data, Responsible AI, and Proven Security Frameworks

Empower AI Appeals is built on XiFin's industry-trusted healthcare data model and decades of revenue cycle expertise. Unlike point solutions or emerging startups, XiFin brings deep understanding of clinical, billing, and payor data—and how that data must be handled securely and compliantly at scale. XiFin applies AI through established governance committees that provide oversight, accountability, and guardrails for responsible use across healthcare workflows. Combined with alignment to best-in-class security and privacy frameworks, this ensures AI innovation without compromising compliance, trust, or control

GENERAL
858.793.5700

SALES
866.934.6364

EMAIL
info@XiFin.com

WEBSITE
www.XiFin.com

