



SOLUTION BRIEF: **XiFin® EMPOWER AI**

Making Revenue Cycle Management Simply Smarter

Healthcare revenue cycle management is under unprecedented pressure—from rising claim volumes and documentation demands to evolving payor policies, staffing constraints, and increasing use of AI by payors themselves.

XiFin Empower AI, an interoperable AI RCM ecosystem built on trusted data, helps deliver AI-driven revenue cycle management as core healthcare infrastructure, coordinating predictive, generative, and agent-based AI across and beyond the billing lifecycle to reduce manual work, lower cost to collect, and improve financial performance.

AI Built for Realities of RCM

Unlike generic or one-off AI tools, XiFin Empower AI is purpose-built for the operational and financial realities of healthcare revenue cycle management.

It is designed to:

- Work seamlessly within and across real-world RCM workflows
- Identify and adapt to payor-specific requirements
- Align with payor rules, billing logic, and adjudication behavior
- Operate within governance and compliance guardrails

The result is AI that does more than automate tasks; it interprets, decides, and acts where revenue cycle teams struggle most.

AI Across the Revenue Cycle—Where it Is Needed Most

XiFin Empower AI works within and beyond Empower RCM workflows and can also coordinate discrete RCM functions across the lifecycle, including:

- Front-end data capture
- Eligibility and insurance validation
- Payor response interpretation
- Exception and denial management
- Patient communication and engagement
- Full appeal package generation
- Documentation and correspondence management
- Expect pricing and negotiated rate intelligence
- Reimbursement forecasting

Every model and AI capability is grounded in XiFin's industry-trusted data and works to reduce manual touches, coordinate workflows, accelerate innovation, and improve financial outcomes.

The XiFin Advantage

XiFin Empower AI is built on trusted encounter, financial, and payor data, helping amplify the value of that data and the Empower platform architecture across the revenue cycle.



Reduce manual touches



Increase first-pass clean claims



Increase administrative throughput



Accelerate payment velocity



Harness adaptive intelligence to accelerate innovation

AI Appeals Agent

Agent-based AI designed to dramatically reduce the time and effort required to create and submit high-quality appeal packages. **Empower AI Appeals Agent** analyzes denial data, payor rules, and supporting documentation to assemble payor aligned appeals—while keeping humans in the loop and operating within governance guardrails.

Intelligent Document Handling

DocExtract's AI-enabled document intelligence extracts, classifies, splits, labels, and routes inbound medical records, orders, and correspondence into XiFin Empower DocStore—supporting prior authorization, claims, denials, appeals, and audits.

AI-Powered Patient Responsibility Estimation

Intelligent models that combine eligibility data and historical adjudication patterns to deliver more accurate patient financial estimates.

AI-Driven Error Prioritization and Routing

Predictive and prioritized exception processing that scores claims by payment likelihood, value, and urgency—routing work to the most effective teams and continuously learning from outcomes.

Empower AI Insurance Snap & Map

AI-powered insurance capture that extracts, validates, and maps to insurance plan information from card images or subscriber IDs—improving accuracy, reducing rework, and accelerating reimbursement.

Intelligent Expect Pricing & Negotiated Rate Management

AI-enabled reimbursement forecasting and variance reporting to improve financial visibility and strengthen payor negotiations.

Payor Response Interpretation

AI-driven interpretation of free-text payor responses, translating vague messages into actionable work and routing tasks directly into workflows.

From Labor-Driven RCM to Simply Smarter RCM

Revenue cycles are no longer defined by how many people touch a claim— but by how intelligently systems interpret, decide, and act.

Ready to see XiFin Empower AI in action?

Visit www.XiFin.com/Empower-AI to request a demo or call **866.934.6364** to speak with a XiFin RCM expert.

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