

CORPORATE OVERVIEW

Redefining Healthcare Operations. For Good.

Leading Through Innovation,
Expertise, and Advocacy



THE POWER TO DO GOOD®

XiFin, a leading provider of a SaaS-based AI revenue cycle management (RCM) ecosystem and workflow automation solutions, empowers healthcare organizations using XiFin to achieve financial and operational strength so they can do more good for more people.

In Their Own Words

Helping you navigate today's complex healthcare environment is all about trust. With XiFin, you have the peace of mind that comes with purpose-built solutions and flexible services that deliver proven performance. Our customers' success speaks volumes—and drives us toward our vision to enable better healthcare.

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“The impact on our patients and our team members was immediate. The (XiFin Empower CareALERTS) solution eliminated 1.7 million workflow vaccination tasks, dramatically improving our operational efficiency and freeing up valuable staff time.”

Whitney DuBois, System Manager of Data Operations
The Kroger Co.

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“We achieved a 50% reduction in time to correct billing errors by utilizing XiFin's AI-powered exception processing (EP) prioritization and workgroups capability.”

Joseph Accurso, VP of Revenue Cycle
Northwell Health Labs

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“We needed a better revenue cycle management system to support our growth. XiFin Empower RCM provides the capabilities and business intelligence we need to keep up with our growth while keeping our team lean and agile.”

Phat Nguyen, Director
Revenue Cycle Management
Perry Health

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“XiFin has been a real help to us for the past several years and going forward I think it will become even more important for us.”

Al Namey, Chief Financial Officer
Sonora Quest Laboratories

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“XiFin has been able to reduce the time it takes to obtain corrected or missing information from physicians from an average of 90 days down to 20 days.”

Kevin Feeley, Former Chief Financial Officer
BioReference

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“XiFin Empower RCM for Pharmacy improved my denial collection rate from 38% to 98%.

I trust XiFin Empower RCM with our revenue cycle business. I truly appreciate the knowledge and assistance they bring to us!”

David Mitchell,
Pharmacy Manager
UC Davis Health

Helping Healthcare Do More

Whether you're a laboratory or other diagnostics provider, retail, community or specialty pharmacy, hospital outpatient department or specialty physician practice, the XiFin Empower portfolio of solutions can help you improve profitability and operational productivity. This way, you can focus on facilitating better outcomes for patients.



Clinical Laboratories

Realize new levels of profitability and engagement with XiFin Empower solutions for clinical laboratories.



Retail & Specialty Pharmacies

Forge new frontline care frontiers and therapies. Grow clinical services, engage patients, expand your footprint and grow revenue.



Pathology Practices

Maximize profitability and productivity. Increase cash collections. Enhance workflow automation. Gain operational visibility. Minimize compliance risk.



Molecular Diagnostic Providers

Expand your market share and drive superior operational and financial performance.



Radiology Practices & Imaging Centers

Transform billing operations and expand patient services. Do more for your practice and your patients.



Pain Management Clinics & Toxicology Labs

Improve profitability and increase patient engagement. Maximize reimbursement. Automate workflows and prior authorizations.



Specialty Physician Practices

Elevate care for cancer patients. Maximize revenue for your practice. Minimize the administrative burden on your staff.



Medical Device & DME

Rapidly expand services and exponentially increase patients. Get reimbursed for devices and remote monitoring. Leverage data to personalize care. Meet patients where they are.



Hospital Outpatient & Ancillary Services

Tap into outpatient profit power. Maximize revenue across outpatient/ancillary services and outpatient pharmacy.



In Good Company With XiFin Customers

- 25+ publicly traded healthcare companies
- 73% of largest public laboratories
- 4 of 5 top IDNs
- 5 of 5 largest national retail pharmacy chains
- 30K+ pharmacies nationally



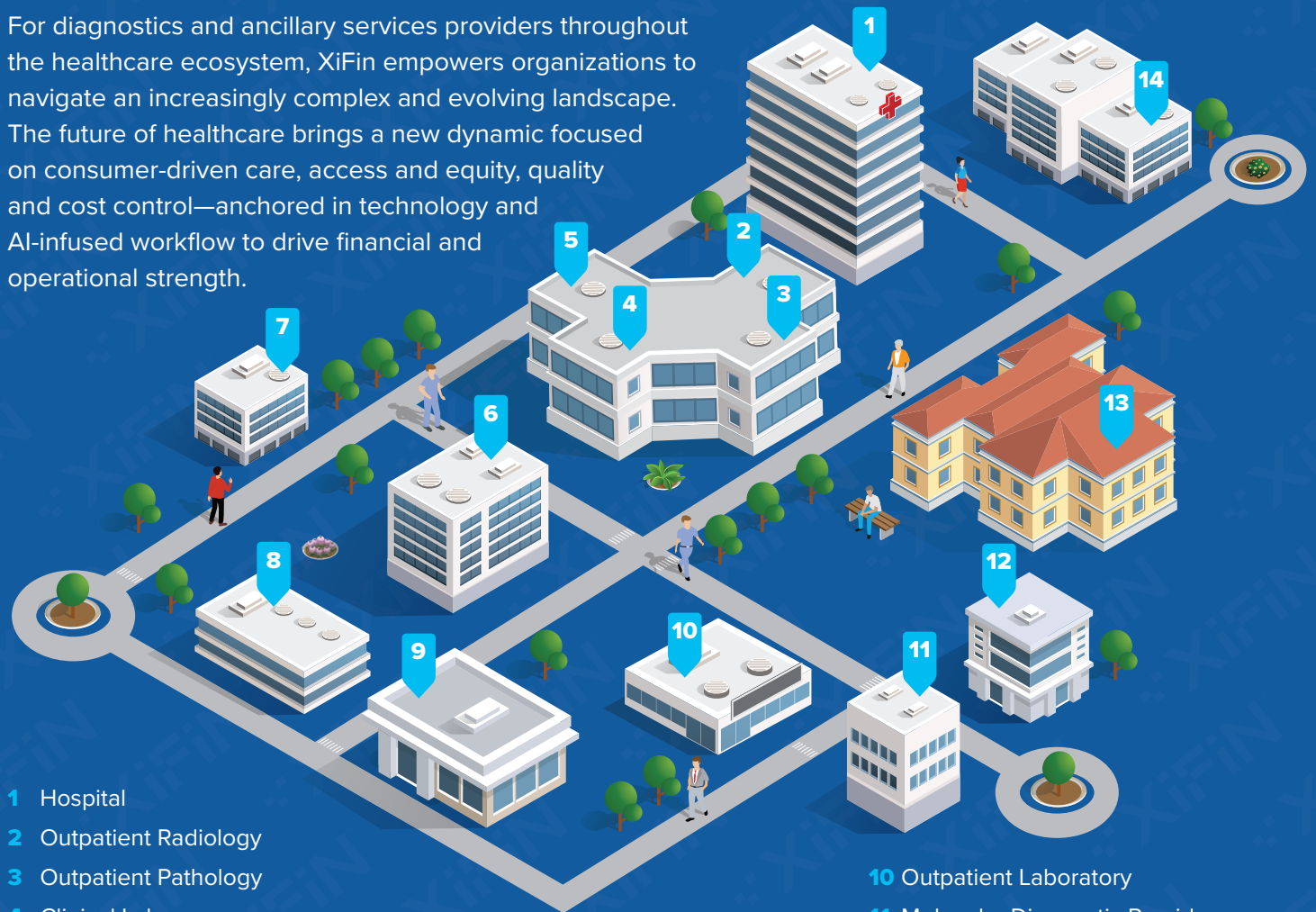
Creating Positive Impact

- 5-8% net revenue improvement with appeal automation
- 48% reduction in up-front denials
- 18% reduction in patient bad debt
- 50% reduction in error correction time with AI-powered exception processing

COMPLEXITY TO CLARITY

Transforming Healthcare Operations. Improving Financial Strength.

For diagnostics and ancillary services providers throughout the healthcare ecosystem, XiFin empowers organizations to navigate an increasingly complex and evolving landscape. The future of healthcare brings a new dynamic focused on consumer-driven care, access and equity, quality and cost control—anchored in technology and AI-infused workflow to drive financial and operational strength.



- 1 Hospital
- 2 Outpatient Radiology
- 3 Outpatient Pathology
- 4 Clinical Lab
- 5 Retail Pharmacy
- 6 Pain Practice
- 7 Imaging Center

- 8 Outpatient Pharmacy & Infusion Center
- 9 Pathology Practice

- 10 Outpatient Laboratory
- 11 Molecular Diagnostic Provider
- 12 Medical Device & RPM
- 13 Nursing Home
- 14 Specialty Physician Practice

See Why XiFin Is a Trusted Partner

Innovation

XiFin leads the industry in building tightly integrated, secure, reliable, and scalable healthcare technology solutions that apply AI-driven intelligence to maximize financial performance and generate sustainable ROI.

Expertise

We bring business, operational, and clinical value across a spectrum of applications and use cases with deep expertise in healthcare financial management, technology, informatics, and AI.

Advocacy

XiFin actively engages across the healthcare ecosystem, including regulators, lawmakers, industry associations, and payors, to enable better healthcare. We take advocacy seriously.

Purpose-Built Solutions. Proven Performance.

XiFin Empower is a powerful healthcare technology infrastructure that unifies the best of automation, data analytics, and AI to facilitate end-to-end connectivity and workflow coordination and optimization from the initial patient encounter to a zero-balance bill.

XiFin Empower’s AI RCM ecosystem and APIs offer real-time data exchange and supports interoperability between multiple diagnostic and pharmacy systems and data sources, connecting providers, payors, and patients to get the information they need when they need it, ultimately streamlining operations, achieving stronger finances, and enhancing the patient/provider experience.

XiFin Empower Product Portfolio



Empower RCM

HITRUST® r2 certified* revenue cycle management with embedded AI, complete with patient and provider portals.



Empower AI

Integrated AI-powered capabilities and AI agents that tackle the most laborious and costly RCM functions.



Empower IQ

Enterprise-grade business intelligence and advanced analytics that deliver actionable insights.



Empower RCM – Pharmacy Essentials

Industry leading pharmacy medical claim billing solution.



Empower LIS

Multi-specialty laboratory information system.



Empower ARC

Guided medical documentation for encounters such as clinical services, consultations, and specialty therapies.



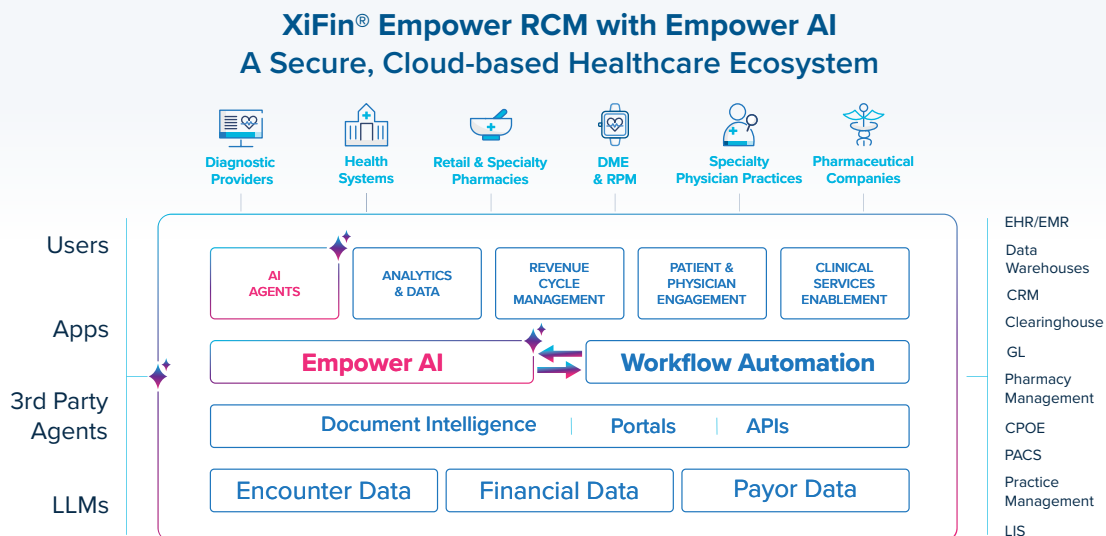
Empower CareALERTS™

Smart clinical messaging of timely, relevant, and personalized health notifications within workflow.



XiFin Fusion-Rx®

Patient communication (targeted outbound patient communication via web, text, and IVR).



*HITRUST is a registered trademark of the HITRUST Alliance

One Vision: Enable Better Healthcare.

XiFin is a healthcare information technology company that empowers organizations to navigate an evolving and increasingly complex healthcare landscape. The XiFin Empower AI RCM ecosystem and trusted data employ active intelligence and automation to reduce manual touches, coordinate workflows, accelerate customer innovation, and improve financial outcomes. Our comprehensive set of solutions—spanning revenue cycle management, clinical workflow enablement, laboratory information systems, and patient engagement—deliver The Power to Do Good® so that healthcare organizations can do more good for more patients.



“By helping our customers achieve a strong financial base, we’re helping them to do more good for more people.”

Lâle White
Executive Chair and Chief Executive Officer
XiFin, Inc.



Awards and Accolades

XiFin is honored to be recognized by leading industry organizations for its commitment to delivering excellence with enviable expertise, buzz-worthy results, and devoted employees, partners, and customers.



Let's Connect

See how XiFin's commitment to customers, innovative technologies, and industry advocacy can deliver a competitive advantage for your organization. Visit us at www.XiFin.com to learn more about our award-winning solutions or call us at (866) 934-6364 today.

Become Empowered, visit www.XiFin.com

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